

RETURN FORM



Please fill out the form completely and in BLOCK LETTERS and enclose it with the return shipment. *required

Please note: For a return, your unique Holzkern item must be **unworn** and must be returned within **24 days** (from receipt of the goods).

For my returned model(s) I want a:

- Refund in the original payment method
- Refund as a Gift card via email that I can use for a new order

First Name Last Name*

Order Number*

Model Name

Reason

<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

Why I would like to return the item:

1. Dissatisfied with the quality
2. Unhappy with the look/colour
3. Unhappy with the fit/size
4. Ordered a selection to view
5. Other:

Date*

Signature

Have you filled in everything? Perfect!

Now all you have to do is put this form together with your unique Holzkern piece in a package, stick the return label on it and send it to this address:

Holzkern
Time for Nature GmbH
Autokaderstraße 33 | 11.3
1210 Vienna
AUSTRIA

Return status:

You can check if your package has already arrived at our Vienna headquarters using your tracking number at www.world.holzkern.com/en_world/sales/guest/form/. Once we have received your package, it's our turn: You will get a refund or Gift card for the purchase price of the returned items within a maximum of 14 days - and we'll also send you an email about it.

Parcels with our free DHL returns label are forwarded from the Kiefersfelden distribution center to us in Vienna this can take approx. 2-5 days. Please note: Discounts and promotions expire if the conditions of the promotion are no longer fulfilled by your return. In this case, the promotional amount will be charged or deducted from the refund amount. Klarna account: You can register a return directly via Klarna to pause the payment.